QLD OSTOMY NEWSLETTER

NEWSLETTER 1 - 2025

www.qldostomy.org.au

Glenn Gunn

POSTAGE MUST BE IN CREDIT

FEES REMAIN THE SAME

MEMBERSHIP RENEWAL

ORDERING & DISPATCH GUIDELINES

CHECK YOUR INVOICE FOR OUTSTANDING PAYMENTS

SUPPORT GROUP - MARCH

FROM THE PRESIDENT'S DESK

Happy New Year to all our members! We hope you had a safe and enjoyable holiday season. As we begin another year, we want to thank you for your continued support and remind you of a few important updates to ensure a smooth service for everyone.

2025 also marks the Year of the Wood Snake in the Lunar New Year cycle. The Wood Snake symbolizes wisdom, growth, and transformation—qualities that align with our commitment to continuously improving our services and supporting our members.

We wish you a year filled with prosperity, good health, and success.

POSTAGE MUST BE IN CREDIT

Please ensure your postage account is in credit before placing an order. Orders cannot be dispatched unless sufficient postage funds are available. If you need assistance checking your balance, contact our office.

FEES REMAIN THE SAME

We are pleased to inform you that membership and handling fees will remain unchanged for this year. Previously, we had indicated that fees would increase from 1st July 2025. However, after reviewing the current economic conditions, including the rising cost of living and daily expenses, we have decided to keep fees at their current level for the next year to assist our members. We understand the financial pressures many are facing, and we hope this decision provides some relief. This will be reviewed again later in the year, and we will keep you informed of any future changes.

A letter detailing postage costs for the 2025/2026 period will be sent out on 1st April 2025. Please keep an eye out for this important update.

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MEMBERSHIP RENEWAL REMINDER

A friendly reminder that if you are not a financial member by 1st July 2025, we will be unable to send your supplies. While we have kept membership fees the same to support our members, timely payment is essential to ensure continued access to your supplies. Please ensure your membership is up to date to avoid any disruptions. We will send a reminder notice regarding payment of membership commencing 1st April 2025 for the 2025/2026 Membership/Postage Fees. Please keep an eye out for this important update.

ORDERING & DISPATCH GUIDELINES

To receive your order on time, please ensure all orders are placed by the 15th of the month prior to when you need your supplies. This has always been our standard process and has not changed—orders must be submitted in the previous month by the middle of that month to ensure timely delivery in the following month. Orders will only be dispatched during the month they are designated for. Planning ahead will help ensure there are no delays in receiving your essential supplies.

CHECK YOUR INVOICE FOR OUTSTANDING MONEY OWED

Please check the invoice included with your parcel for any outstanding postage due to be paid. Keeping your account up to date helps us continue providing uninterrupted service to all members.

Thank you for your cooperation and ongoing support. If you have any questions, please contact our office during business hours.

SUPPORT GROUP FOR MARCH

Our next Stoma Support Group will take place on Thursday 20th March from 1:00pm - 2:00pm.
A representative from Hollister and a Stomal Therapy Nurse will be in attendance to assist you and answer any questions.

Please RSVP by calling 3848 7178 afternoon tea will also be provided. We look forward to seeing you there.

Warm regards,

Glenn Gunn

President

Contact Us

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